

WHY DIDN'T I RECEIVE SUB?

Frequently asked questions:

1. Am I eligible?

Answer: If you have 3-6+ years **SENIORITY**, you would be eligible to collect and use credits. Viewing credits will be made available on your paystub soon.

2. How much is SUB?

Answer: The SUB calculation is: Rate of Pay x 40 hrs = Gross Amount
Gross amount x .65 = Amount
Amount – EI gross payment = Gross SUB payment

3. When did I file my report?

Answer: If you filed your report late Sunday, Monday or later of the week you are eligible to receive EI, there is a possibility SUB will not process until the following week. If you like your payments to be on time, file your report on the Friday (after 8am) or Saturday to ensure you receive SUB for that week.

4. Why didn't I receive Sub?

Answer: SUB is triggered by EI. If you do not file your reports, you will not receive SUB if eligible.

5. Why did I only receive one week of SUB? and Two weeks of EI?

Answer: Sub runs a week behind. When filing reports in a **timely fashion** and depending on your personal situation, you could receive two weeks of EI on the week eligible. This triggers one week of SUB on payday. The second week of SUB will come the following week.

6. Why didn't I get FULL SUB during my one week waiting period?

There is no "FULL SUB" during a waiting period.

7. I've done all the above and there's still no SUB?

Answer: If this happens it could mean;

1. There was no SUB code on your file. Sometimes there's a glitch in the system where your EI payment doesn't trigger SUB. If that happens - come see me, Vincent Filice and I will issue a letter from Service Canada. When you receive that letter in the mail, bring it to me to have your sub processed.
2. Sometimes your status was not changed from active to layoff. Its inconvenient – yes, but nevertheless it's a quick fix and should autorun for the following week once completed.
3. You are out of SUB credits. For the new hires accumulating SUB credits, it takes time to max out. If you do not have credits available - you will have to accumulate more, by each week worked.

Any further questions you have, please feel free to contact me Vincent Filice or my Alt. Adam Nie.

VINCENT FILICE

ALT: ADAM NIE

UNIFOR LOCAL 199 SUB/EI REPRESENTATIVES

IN PLANT: 905 641-6419 (MONDAY TO FRIDAY 6:30AM-2:30PM)

CELL PHONE: 905 658-7781 (7 days a week (SATURDAY/SUNDAY UNTIL 3PM))