

## **Huddle Message for March 19, 2020 (Part 2)**

GM Canada will continue to follow direction from the Canadian government related to managing the Coronavirus. Our local site leadership teams are continuing to share messages with important information about the steps we are taking to keep our workplace safe and address questions coming out of this forum. Based on yesterday’s meetings and government updates, here are the top areas of interest.

### **Canadian Government Updates:**

Prime Minister Justin Trudeau has announced that the Canada-U.S. border will close to all non-essential travel, and that the federal government is prepared to spend a combined \$82 billion on direct financial help and economic stimulus in response to the COVID-19 crisis.

### **Self-Reporting Requirements:**

As we all take necessary measures to mitigate the spread of the Coronavirus, it’s important every employee knows what to do in the event there is a confirmed case – either with an employee, or if an employee was in direct contact with someone that has tested positive. The company has centralized Coronavirus reporting in Canada through its GM Health Centre team as follows:

**All employees, regardless of location, must contact one of the GM Medical Centres listed below if they need to self-report their own confirmed case or if they have come into direct contact with someone who has tested positive.**

Additionally, employees should contact one of the GM Medical Centres if they have any health concerns for themselves or others related to COVID-19. Medical Centre nurses are able to do the virtual or on phone assessments and help refer cases that require further medical attention appropriately.

Please do not leave a voicemail, rather move to the next location’s number to speak directly to a nurse. GM Canada Medical Centres can be reached at one of the following numbers Monday to Friday:

Oshawa	905-644-7065	6:30 a.m. – 10:30 p.m. EST
CAMI	519-425-3105	24 hours a day
St. Catharines	905-641-6564	7:00 a.m. – 11:00 p.m. EST

Outside of the operation hours listed above, please contact the GM Canada Medical Services Manager Susan Borduas at [susan.borduas@gm.com](mailto:susan.borduas@gm.com)

### **GM Canada Temporarily Suspending Manufacturing Production:**

Further to today’s US announcement, GM Canada continues to plan suspension of its manufacturing operations with more details for timing for each plant to be determined. Production status will be reevaluated week-to-week. GM Canada will continue to review this status in communication with local unions and through the newly announced Canada Task Force of the Presidents of Unifor, FCA Canada, Ford Canada and GM Canada.

### **Message from Phil Kienle, Vice President of GM North America Manufacturing & Labour Relations Manufacturing Team:**

As you know, we announced that we are beginning to suspend manufacturing operations across North America today to help contain the coronavirus. For us in manufacturing, we know that a safe, orderly shutdown requires us to efficiently manage incoming material, in-process product and finished goods. For our assembly plants, we need to strip out our body and paint shops and take special care with adhesives and sealers throughout the sites. We will also need to quickly determine what essential services we need to maintain for safety/security and critical projects.

We are implementing a plan for every plant that takes all these factors into account. Although we don't know when we will be back at work, we do know that we will want to start fast when we return.

I know that one of the questions that is top of mind for all of us is how we will be compensated during this time. We are working on how to handle compensation, including contractual provisions, for our represented team members and will share those details soon. For our salaried team members, we will follow GM policy. Work schedules for salaried team members will be shared locally.

Finally, I know that with all the uncertainty in the world, it is difficult to come to work each and every day. On behalf of the leadership of GM, I appreciate your focus and how we continue to work together in this time of uncertainty.

*Phil*

**Q&A:**

**Q: I heard a GM plant is going down before mine is scheduled to be suspended. Why is that?**

Each location has a unique set of circumstances and a cadenced shutdown enables each plant to manage their process as safely as possible.

**Q: How can I receive updates about our plant/facility status after it is on temporary shut down?**

At GM St. Catharines, we will utilize the following channels to stay in touch with employees:

- Plant Information Hotline: 1-877-868-3895
- Plant website: [www.gmstcatharines.ca](http://www.gmstcatharines.ca)
- Emails: for any employees with a GM email address
- Send Word Now: for employees to add personal contact information (email addresses, phone numbers, etc.)
  - If you don't already have a Send Word Now account, visit [gmcanada.sendwordnow.com](http://gmcanada.sendwordnow.com) to set up your account