



3 DAY EDUCATION SEMINAR

Grievance Handling Course

Are you a Chairperson, Steward or a Committeeperson? Would you like to develop or sharpen your skills? The role of workplace representatives is critical to our union strength – it is a rewarding and challenging job.

In this three-day course using case studies and hands-on practical activities, we focus on three key themes related to the role of the workplace representative: Technical skills (what is a grievance, how to conduct an investigation, writing and presenting grievances, duty of fair representation Communication skills (listening, asking questions, formulating arguments); Union building skills (actions and strategies for strengthening the union at the local and national level).

This program is designed to equip workplace leaders with the skills and tools needed to defend the rights of workers and to develop an understanding of the role of a workplace representative in building a strong membership and local union.

Course materials and a hot lunch will be provided. To register or for more information, please contact Peter Scott, Bob McCready, Vince Guardari Ashley Kofsky or Mike Winterbottom.

Issued by the Executive Board Unifor Local 199

**Thursday, Friday &
Saturday
January 30,31 & 1
February 2020
8:00am – 4:00pm**

***“This is a great
introduction course
to the grievance
handling process”***

**Space is limited if
you are interested
please call and
register as soon as
possible.
Registration Deadline
13th October.**

UNIFOR LOCAL 199

124 Bunting Road
St Catharines

905-682-2611 x 238

education@unifor199.org