

Some question you may have:

Q: Why isn't the EI rep. or his alternate not answering the phone?

A: They are both still laid off because of the area they work in or don't hold seniority. All in-plant reps. are paid by GM , not the union.

Q: Who do I call if I need EI help?

A: You can go to the union hall or call 905-682-2611. To speak to Greg Brady, press ext. 225 or Steve McMullen press ext. 227.

You may also call EI at 1-800-206-7218 M-F, 8:30am-4:30pm for information about your claim if you want. You will need your SIN # and access code if you already have it.

Q: Why does it say I am receiving SUB when I know I'm not eligible?

A: When GM did some members R.O.E(Record of Employment), they incorrectly put \$1 in a box where they shouldn't have. You don't need to be concerned about what it says. It won't affect your claim.

Q: I was actually only laid off for one week. Do I need to do my reporting since I will only be able to put in my waiting period and will not get any money?

A: Yes, you still need to file, get your access code in the mail and file your first report. This is the only way they will establish your waiting period.

Q: I have a claim existing from a layoff last year, will they pay me for my one week of layoff that I just had on Sept. 30/19?

A: Yes, **but only if you did your report then** and established your waiting period. Also, your claim will run out around the end of Oct/19 and you will need to file again and start a new claim and a new one week waiting period if there is another layoff in Nov/19

Q: Can I start a new claim now even though my existing claim hasn't run out yet?

A: No, you can't start a new claim if your old claim hasn't expired (52 week period)

Q: I filed on line and did my reports when it allowed me. Why haven't I received my money?

A: You should get it 2 business days after the day you do your report. Some have said if you don't get by the Tues., it may come on the Thurs. If you haven't, there may be a ROE issue. Remember, if you didn't give E. I. your direct deposit info, they will mail it to you.

Q: I know I am eligible for SUB, when and how will I get it?

A: Once you do your EI report and they pay you a week of EI then GM will pay you the SUB top-up for that week also. You should get your SUB by the following week through your GM payroll (ADP) account.

Q: What will my weekly Sub be?

A: The Sub book says:

AMOUNT OF REGULAR BENEFITS

Section 1. Regular Benefits

(a) The Regular Benefit payable to an eligible Employee for any Week beginning on or after October 11, 1993, shall be an amount which when added to the Employee's Employment Insurance Benefit and Other Compensation, will equal 65% of Weekly Straight-Time Pay.

Q: When I do my report for the week of October 6-12, do I claim being paid by GM for Friday October 11th holiday?

A: You will not be paid unless you worked Friday, September 27th or the week October 7-10 up to the Thursday before the holiday. You will not be paid for the holiday otherwise.

Q: Do I have to claim holiday money for Monday, October 14?

A: Only if you worked the week of October 7-12 and Tuesday, October 15th. You will not be paid for the holiday otherwise.

Q: I did my reports and have not received any money. Why not, my friend has?

A: There are some members whose claim is delayed because of issues with their R.O.E. done by GM. GM Labour relations is trying to correct this for the E.I. dept. This is being worked on currently. E.I. unfortunately will remind you they have 28 days to work on it.

If you want more information, there are prior SUB & EI reports posted on the website. Go to GM at the top and the drop-down shows SUB & EI. Click that. If you select the resources tab at the top you can read the master agreement and all the benefits which are in the book are posted electronically.