

My Service Canada Account (MSCA) can help you save time and gives you secure access to the information you need to manage your Employment Insurance (EI) and Canada Pension Plan (CPP) / Old Age Security benefits (OAS).



My Service Canada Account

My information,
within my reach

Sign up for MSCA to:

Employment Insurance

- View your application status, payment information, current and past claims
- Sign up for email notifications “Alert-me”
- View and print your tax slips (T4E)
- View your Records of Employment (ROEs) your employers have submitted electronically
- Sign up for direct deposit
- View and change your personal information with EI (mailing address, direct deposit and/or telephone number)
- Submit electronic forms (eForms) to update your information if you travel outside Canada or take a training while receiving EI benefits, and view previously submitted eForms
- Register for EI benefits for self-employed or cancel your current agreement

Canada Pension Plan / Old Age Security

- Apply for CPP Retirement
- Request your Child Rearing Provision (CRP)
- View your CPP Contributions or get an estimate of your monthly benefits
- View your CPP / OAS application status and payment information
- View and print your tax slips (T4A, NR4)
- Share your direct deposit information between CPP and the Canada Revenue Agency (CRA)
- View and change your personal information with CPP / OAS (mailing address, direct deposit and/or telephone number)
- Delay receiving your OAS pension
- Start, change or stop federal voluntary tax deductions from CPP / OAS
- Give consent for someone to communicate with CPP / OAS on your behalf

Additional service in MSCA • Access CRA's My Account for individuals without having to register or log in again