



My Service Canada Account

My information,
within my reach

Steps to register for My Service Canada Account

Follow the steps below to register for
My Service Canada Account, through GCKey with
your **Personal Access Code**.

- Step 1:** Visit Canada.ca/my-service-canada-account.
- Step 2:** Under “Don’t have an account?”, click on “Register”.
- Step 3:** Before you can register, you need an access code. Under “Do you already have an access code?”, click on “Yes, I already have an access code”.
- Step 4:** Click on “Continue to GCKey”.
- Step 5:** Click on “Sign Up”.
- Step 6:** Read the “Terms and Conditions of Use”. If you agree, click on “I accept”.
- Step 7:** Create a user name. Click on “Continue”.
- Step 8:** Create and confirm your password. Click on “Continue”.
- Step 9:** Complete the three password recovery questions and answers. Click on “Continue”.
- Step 10:** Your GCKey has been created. You can now register for “My Service Canada Account”. Click on “Continue”.
- Step 11:** Read “Create my profile” to proceed with registration. If you agree with the conditions, click on “I agree”.
- Step 12:** Read the “Privacy notice and terms and conditions”. If you agree, click on “I agree”.
- Step 13:** Under “Create my profile”, choose option 1: “New user”. Click on “Continue”.
- Step 14:** Complete the “Create my profile” page. Click on “Continue”.
- Step 15:** Click on “Continue” to confirm your profile.

My Service Canada Account

My Service Canada Account (MSCA) provides convenient and secure access to view and update your Employment Insurance (EI), Canada Pension Plan (CPP), and Old Age Security (OAS) information online.

[Sign in](#)

Don't have an account?

[Register](#)

Before you register

In order to create a My Service Canada Account (MSCA) account you will need:

- your **social insurance number (SIN)**
- your **date of birth**
- your **access code**

Do you already have an access code?

If you've applied for or are receiving Employment Insurance (EI), Canada Pension Plan (CPP), or Old Age Security (OAS) an access code may have already been issued for you ([need help finding it?](#)).

[Yes, I already have an access code](#) [No, I need to request an access code](#)

Enter your access code at the final step of registration

It will take up to 10 business days to receive your access code

Option 2

[Continue to GCKey](#)

- Sign-in with a GCKey user ID and password if you do not use one of the Sign-In Partners.
- Register for a GCKey user ID and password if you do not have one.
- Your GCKey user ID can be used to access other Government of Canada departments and agencies. GCKey user IDs created on other federal government sites can be used on ESDC/Service Canada.
- If you have forgotten an existing GCKey user ID you will need to create a new one.

Welcome to GCKey

Sign In

Username (required)

Password (required)

[Forgot your password?](#)

[Sign in](#) [Clear All](#)

Simple Secure Access

A simple way to securely access Government of Canada online services.

One username.
One password.

[Sign Up](#)

Your GCKey can be used to access multiple Government of Canada online [Enabled Services](#)

Keep your **Personal Access Code** in a safe place in the event you need to create a new user name or password.

**You now have access to
My Service Canada Account!**