



## 3 DAY EDUCATION SEMINAR

### Grievance Handling Course

Are you a Chairperson, Steward or a Committeeperson? Would you like to develop or sharpen your skills? The role of workplace representatives is critical to our union strength – it is a rewarding and challenging job.

In this three-day course using case studies and hands-on practical activities, we focus on three key themes related to the role of the workplace representative: Technical skills (what is a grievance, how to conduct an investigation, writing and presenting grievances, duty of fair representation Communication skills (listening, asking questions, formulating arguments); Union building skills (actions and strategies for strengthening the union at the local and national level).

This program is designed to equip workplace leaders with the skills and tools needed to defend the rights of workers and to develop an understanding of the role of a workplace representative in building a strong membership and local union.

Course materials and a hot lunch will be provided. To register or for more information, please contact Melodie Zarlenga, Joe Petriello, Mike Chandler or Mike Winterbottom.

Issued by the Executive Board Unifor Local 199

Thursday, Friday &  
Saturday  
Nov 16<sup>th</sup> - 18<sup>th</sup>  
2017  
8:00am – 4:00pm

*“This is a great  
introduction course  
to the grievance  
handling process”*

**Space is limited if  
you are interested  
please call and  
register as soon as  
possible.  
Registration Deadline  
13<sup>th</sup> October.**

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